

CONTENTS:

[Editorial](#)

[Full Text of Conference Papers](#)

[ONLINE User News - SAOUG - INTYDSE Nuus Publication Details](#)

EDITORIAL

Well, another conference has come and gone leaving the committee in an exhausted but relieved and happy state! Good feedback has been received which makes all the effort worthwhile! Thank you all for your participation in the event, everybody had their won part to play in making it a success.

And now it's on to organising the next meeting which is likely to be a workshop concerning Training internet users - what exactly do you teach them and how?

This newsletter consists solely of the full written texts of the papers presented at the conference (those that exist currently). The presentations themselves will be loaded onto the website as soon as they become available in their most up-to-date formats - the delay is due to many last minute changes that took place on the day - you watched them hot from the keyboard and they are not all available for us to load as yet!

So, here they are for you to enjoy!

FULL TEXT OF CONFERENCE PAPERS

BOTHA, D & HAVENGA, J. "[Developing a competitive Intelligence capability in a knowledge-based organisation](#)"

CONSTABLE, T "[The Importance of legal knowledge and expertise: What Law librarians should know](#)"

CROMHOUT, C. "[Creating an expert knowledge base](#)"

GROENEWALD, T "[The role of people in knowledge management and corporate intelligence](#)"

MITCHELL, L "[Training Internet End-Users: From surfing to Researching](#)"

MOLEPO, C. "[Intranets and content management](#)"

MUNOO, R. "[Corporatising" Information literacy products to generate income for your library: Perspectives and experiences from Singapore](#)"

MYERS, G & BESTER, F. "Gutenbergs Galaxy or Earth to e?" (not available as a paper)

RABAMBI, M V "[The Role of the Information Professional in attracting and maintaining users in this era of digital and virtual service](#)"

RAO, S.S. "[Electronic books: a new genre of content management](#)"

SCHUTTE, M "[Multiple personalities - an intranet that changes character for diverse user groups](#)"

SNYMAN, D. "From print to digital journals: Practical advice from a librarian on the digitisation of journals"(not yet available as a paper)

THEOPHANOUS, J Z & COSIJN, E. "[Representing information for knowledge management: Structures for communication](#)"

THERON, J.C. "[The role of the SA User group in the Informationatisation of society](#)"

VAN DEN BERG, H. & FOURIE,I. "[A story told by Nexus transaction logs](#)"

The editor invites readers to submit articles, comments and news items for publication in this newsletter.

The Southern African Online User Group assumes no responsibility for the statements advanced by contributors to this newsletter. Editorial views do not necessarily represent official positions of the Southern African Online User Group.

SAOUG

PO Box 8059

Pretoria 0001

Tel/Fax (012)354-2272

Email: mbrassel@postillion.up.ac.za

<http://www.saoug.org.za>

Listserv: Majorcdomo@info1.sabinet.co.za

Editor

Dianne Kruger

Rand Merchant Bank InfoZone

PO Box 786273

Sandton 2146

Tel: (011)282-8413

Fax (011) 282-8418

Email: di.kruger@rmb.co.za

Membership Details and Enquiries

Ingrid de Bont

Tel/Fax (012)803-2714

Email: irdebont@lantic.net